



**AGENSI KAUNSELING DAN PENGURUSAN KREDIT**

**SUPPLY, DELIVERY AND COMMISSIONING OF NEW  
NETWORK SWITCHES, FIREWALL, UPS AND RELATED  
EQUIPMENT FOR AKPK HQ AND BRANCHES**

**(REF: AKPK/RFP20/MAR01)**

**Request for Proposal**

**[RFP]**

**Issuer**

Agensi Kaunseling Dan Pengurusan Kredit (AKPK)  
Level 14, TH Perdana Tower  
1001 Jalan Sultan Ismail  
50250 Kuala Lumpur

**ISSUE DATE** : 17 MAR 2020  
**CLOSING DATE/TIME** : 16 JUNE 2020 / 12:30 PM

## 1 INTRODUCTION

The purposed of this Request for Proposal (RFP) is to seek proposals from suppliers for the SUPPLY, DELIVERY AND COMMISSIONING OF NEW NETWORK SWITCHES, FIREWALL, UPS AND RELATED EQUIPMENT FOR AKPK HQ AND BRANCHES to replace current IT equipment for Agensi Kaunseling Dan Pengurusan Kredit (AKPK).

## 2 DELIVERABLES

The following are the scope of the Deliverables:

No	Descriptions	Specification
A. To supply, deliver and commission at <b>AKPK Head Quarters (HQ) :-</b>		
1	Network Switches	Refer to Appendix A Item 4.1
2	Firewall	Refer to Appendix A Item 4.2
3	Uninterruptable Power Supplies (UPS)	Refer to Appendix A Item 4.3
4	Wi-Fi Power Injector	Refer to Appendix A Item 4.4
5	Professional Services	Refer to Appendix A Item 4.5
6	Maintenance	Refer to Appendix A Item 4.6
B. To supply, deliver and commission at <b>AKPK Branches:-</b>		
1	Network Switch	Refer to Appendix A Item 5.1
2	Professional Services	Refer to Appendix A Item 5.2
3	Maintenance	Refer to Appendix A Item 5.3

## 3 IMPLEMENTATION REQUIREMENTS

3.1 The implementation will be in two (2) phases, phase 1 at HQ and phase 2 at branches (see appendix A Item 6.3 Proposed Project Timeline).

3.1.1 Scope for phase 1 are to replace at AKPK HQ: -

- a. Core switch
- b. Access switch
- c. Firewall
- d. UPS

3.1.2 Scope for phase 2 : Vendors are to go to branches together with AKPK staff to replace access switch at AKPK branches (Refer to Item No 7 **Delivery Location**)

3.2 The vendor will migrate the current configuration into a new IT equipment i.e. multi-layer firewall with two different firewall brand and model and core switch. The vendor are also required to configure the redundant network path as per **Appendix A item 6.1** (AKPK HQ Network Diagram).

3.3 The vendor are required to configure, deliver and install at each AKPK branches by following AKPK schedule.

### 3.4 Project Implementation

- a. The project is to be completed **within 20 weeks** from the project kick off.
- b. **Vendor shall be responsible** for installing, configuring, providing updates or upgrades required during five (5) years warranty and Support period without any extra cost.
- c. **Vendor shall provide** a comprehensive project-managed implementation approach including (but not limited to) :-
  - i. Project Organisation Chart
  - ii. Detail Project Plan and Timeline
  - iii. Project Risk
  - iv. Migration, strategies and Go-live
  - v. Plan resources including engineers (with certification)
  - vi. Project communication plan
  - vii. Test scenarios and checklist.
  - viii. Documentations.

### 3.5 Support and training

- a. **Vendor shall include** five (5) years of 8x7 Next Business Day (NDB) hardware and software support, subscription fee and any other annual fee required as part of the solution.
- b. **Vendor shall provide onsite support** for pre and post implementation prior to project go-live.

- c. **Vendor shall provide in-house training (Transfer of Technology)** on the solution.
- d. Vendor is **required to perform preventive maintenance** (Health check) twice a year for the next five (5) years to ensure that the solution is configured and performing optimally.

#### 4 DELIVERY TIMEFRAME

The project is expected to complete as per timeframe below:

No	Description	Expected Timeframe
1	Delivery of the Deliverables (Item 2)	20 Weeks

#### 5 RFP SUBMISSION

##### 5.1 Solution Proposal

Interested vendors wishing to participate in this RFP exercise are required to include a complete description of the proposed hardware model, software version and attached the following:-

5.1.1 Write proposed Hardware & Software Specifications as per Appendix A item 4 & 5 **Specifications and Features**.

5.1.2 Attach relevant Suruhanjaya Syarikat Malaysia's (SSM) documents as follows:-

For Enterprise Company

- a. Company Profile
- b. Corporate Information
- c. Form D
- d. Latest Audited Financial Statements 2018 and 2019
- e. Product Brochures
- f. Letters of Authorization from Principals and Distributors

For Sendirian Berhad & Berhad Company

- a. Company Profile
- b. Memorandum and Articles of Association
- c. Corporate Information
- d. Form 49
- e. Form 9 (Sendirian Berhad) & Form 8 (Berhad)
- f. Latest Audited Financial Statements 2018 and 2019
- g. Product Brochures

h. Letters of Authorization from Principals and Distributors

5.1.3 Fill up the Person In-Charge Form. (Appendix A Item 2)

5.1.4 Fill up the Company Profile Form. (Appendix A Item 3)

5.2 Provide the following information/documents as Cost Proposal (APPENDIX B):-

5.2.1 Provide **Official Company Quotation** for the Deliverables.

(Vendor **must** submit this and refer to **items #10 VALIDITY OF THE QUOTATION** for the validity period of the Quotation)

5.2.2 Fill up the Cost Summary. (Appendix B Item 2)

5.2.3 Provide propose Payment Term. (Appendix B Item 3)

5.2.4 Provide Bank Info. (Appendix B Item 3)

## 6 METHOD OF SUBMISSION

**By Hand ONLY**, proposals to this RFP must be deposited in a sealed envelope into **tender box** at:

**Level 6, Menara Bumiputera Commerce,  
Jalan Raja Laut,  
50350 Kuala Lumpur.**

The proposals to be submitted in a **separate cover, sealed envelope** and to be labelled clearly as follows:

i. Solution Proposal (Appendix A)

**“NOTE: DO NOT OPEN. SOLUTION PROPOSAL ENCLOSED FOR SUPPLY, DELIVERY AND COMMISSIONING OF NEW NETWORK SWITCHES, FIREWALL, UPS AND RELATED EQUIPMENT FOR AKPK HQ AND BRANCHES, RFP# AKPK/RFP20/MAR01 SUBMITTED BY [VENDOR’S NAME HERE]”**

(Note: Should submit 3 sets of copies – 1 original, 2 photocopies in one envelope)

ii. Cost Proposal (Appendix B)

**“NOTE: DO NOT OPEN. COST PROPOSAL ENCLOSED FOR SUPPLY, DELIVERY AND COMMISSIONING OF NEW NETWORK SWITCHES, FIREWALL, UPS AND RELATED EQUIPMENT FOR AKPK HQ AND BRANCHES, RFP# AKPK/RFP20/MAR01 SUBMITTED BY [VENDOR’S NAME HERE]”**

(Note: Should submit 3 sets of copies – 1 original, 2 photocopies in one envelope).

**7 DELIVERY LOCATION**

The locations for the **Deliverables** to AKPK's office will be at:

No	Location	Address
1.	AKPK Head Quarter (HQ)	Level 6, Menara Bumiputera Commerce, Jalan Raja Laut, 50350 Kuala Lumpur.
2.	AKPK Alor Setar Branch	No 11, Ground Floor, Jalan Persiaran Sultan Abdul Hamid, Kompleks Sultan Abdul Hamid, 05050 Alor Setar, Kedah.
3.	AKPK Penang Branch	Bangunan Bank Negara Malaysia No.27 Lebu Light 10200 Penang
4.	AKPK Ipoh Branch	Unit B-2-1 Greentown Square Jalan Dato' Seri Ahmad Said 30450 Ipoh, Perak
5.	AKPK Melaka Branch	Ground & Mezzanine Floor, No 179, Bangunan Munshi Abdullah Jalan Munshi Abdullah, 75100 Melaka
6.	AKPK Johor Bahru Branch	Bangunan Bank Negara Malaysia Jalan Bukit Timbalan 80720 Johor Bahru
7.	AKPK Kuantan Branch	G-02 Mahkota Square Jalan Mahkota, 25000 Kuantan
8.	AKPK Kuala Terengganu Branch	Bangunan Bank Negara Malaysia Jalan Sultan Mohamad 21100 Kuala Terengganu
9.	AKPK Kota Bharu Branch	PT5, Ground Floor Kota Indah, Jln Sultan Yahya Petra, 15200 Kota Bharu
10.	AKPK Kuching Branch	Bangunan Bank Negara Malaysia Jalan Satok, 93720 Kuching
11.	AKPK Kota Kinabalu Branch	Bangunan Bank Negara Malaysia Jalan Lapan Belas 88000 Kota Kinabalu

**8 AKPK's OFFICER IN-CHARGE****a. AKPK's Procurement officer in-charge is:**

Name : Ezreen Ezairy Hussin / Nur Hayati Mat Salleh

Contact No : 03-2610 5696 / 5678

Email : [procurement@akpk.org.my](mailto:procurement@akpk.org.my)

**b. AKPK's Technical officer in-charge is:**

Name : Mohd Azmi Mohd Supian  
Contact No. : 03-2616 7768  
Email : [azmi@akpk.org.my](mailto:azmi@akpk.org.my)

Name : Halim Saleh  
Contact No. : 03-2616 7770  
Email : [halim.s@akpk.org.my](mailto:halim.s@akpk.org.my)

Name : Muhammad Mu'az Azam  
Contact No. : 03-2616 7682  
Email : [muhammadmuaz.a@akpk.org.my](mailto:muhammadmuaz.a@akpk.org.my)

**9 DEADLINE OF SUBMISSION**

- a. All RFP must reach us by / before **12:30 pm** on **16 June 2020**.
- b. Tender received after the deadline and/or not comply with method of submission as above mentioned will be rejected.
- c. The vendor's proof of posting and/or submission by other means shall not be accepted as proof of receipt by AKPK.
- d. Documents that are rejected or disqualified will be disposed-off at our end.
- e. Regardless of the method used for delivery, vendors shall be wholly responsible for the timely delivery of submitted proposal.

**10 VALIDITY OF THE QUOTATION**

- a. The validity of the quotation submitted shall be 180 calendar days;
- b. To provide additional service with the same specification and price within twelve (12) months (if require) after first purchase done; and
- c. All cost are inclusive delivery charges & installation cost and all other taxes incidental to the Deliverables.

**11 AWARD OF THE CONTRACT**

- a. Before the expiry of the period of validity of the proposal, AKPK shall notify the selected vendor in writing by registered letter or by email that its Proposal has been accepted by AKPK and any intention to award a Contract.
- b. The selected vendor will be issued with an official Letter of Award (LOA).
- c. Prior to such an issuance, price negotiation may be carried out with the selected vendor.
- d. The parties to the contract shall have it signed within 10 days from the date of LOA issuance unless there is an administrative review request.

- e. The selected vendor shall prepare the Project Agreement or Maintenance Agreement **within two (2) weeks** upon acceptance of the Letter of Award from AKPK.
- f. Stamp duty to be borne by the selected vendor.
- g. The project shall commence once the Project Agreement or Maintenance Agreement is signed by both parties AKPK and the selected vendor.

## 12 ANTI-BRIBERY AND ANTI-CORRUPTION

- a. AKPK is committed to conducting business in an ethical and honest manner and has zero-tolerance for bribery and corrupt activities.
- b. We are committed in all business dealings and relationships and will constantly uphold all laws relating anti-bribery and anti-corruption in Malaysia in particular the Malaysia Anti-Corruption Commission Act 2009

## 13 WHISTLE BLOWING

Report on whistleblowing matters are as follows:

- a. The Supplier is encouraged to report any concern by completing the Whistleblowing Incident Report Form (WIRF) as attached in **Appendix C**
- b. The Supplier shall as soon as possible, in writing or orally, inform the CEO of AKPK, upon having knowledge of any director, officer or employee of AKPK, directly or indirectly, asking for or receiving, any gratification whether for his own personal benefit or advantage or for the benefit or advantage of any other person, in relation to this Agreement, whether before, during or after the term of this Agreement at [ceo@akpk.org.my](mailto:ceo@akpk.org.my)
- c. If the concern involves the CEO of AKPK, the whistleblower could address his concern either by post or email to the Chairman of AKPK's Audit Committee at [acchairman@akpk.org.my](mailto:acchairman@akpk.org.my)
- d. If the concern involves a director of the Board, you should share your concern either by post or email with the Chairman of the Board at [chairman@akpk.org.my](mailto:chairman@akpk.org.my)

'Gratification' includes corruption or bribery, any gift, money, property or thing of value, or any service, favor or other intangible benefit or consideration of any kind, or any other similar advantage.



## APPENDIX A

## A. SOLUTION PROPOSAL

## 1. CHECKLIST (TO HAVE THE FOLLOWING DOCUMENTS)

No	Description	Tick (✓)	Envelope
I.	Written proposal for the following: -		Solution Proposal
	a) Detail of deliverables specifications and quantity		
	b) Delivery Timeline		
II.	Company Profile form		
	Memorandum and Articles of Association		
	Corporate Information		
III.	Form D (Enterprise), Form 9 (Sendirian Berhad) & Form 8 (Berhad)		
	Form 49 ( Sendirian Berhad & Berhad)		
	Latest Audited Financial Statements 2018 & 2019		
IV.	Product Brochures		
V.	Letters of Authorization from Principals and Distributors, if any		
VI.	Declaration of any relationship with AKPK Board members or Staff i.e. parents, spouse, children, siblings (if any)		

## 2. PERSON IN-CHARGE (Contact Person)

<b>Name</b>	
<b>Designation</b>	
<b>Contact Number (Off)</b>	
<b>Mobile Number (HP)</b>	
<b>Email</b>	
<b>Signature</b>	
<b>Date</b>	
<b>Company Stamp</b>	

### 3. COMPANY PROFILE FORM

This section covers generic company information that will provide a quick overview of the vendor/solution provider organization. Please fill in as much information as possible, and feel free to add additional information in the form of attachment.

#### i. Particulars of Company

No	Items	Explanation
1.	Company Name	
2.	Company Registration No. (for company registered in Malaysia)	
3.	Business Address	
4.	Correspondence Address (if different from the above business address)	
5.	Telephone No.	
6.	Fax No.	
7.	Operation hours and support contact numbers (Helpdesk)	
	Contact Person(s)	
8.	Number of years in business operation	
9.	Latest Audited Financial Statements	
10.	SSM Certification (e.g. Form 49. Form 9, etc.)	
11.	Company Nature of Business	
12.	Company Paid up Capital	
13.	Company Share Holder Fund	

**ii. Company’s Directors** (Please add more where required)

No.	Name of Directors	Position in Company	Period
1.			
2.			
3.			

**iii. Company’s Current and Past Work Experience (latest 3 projects)**

Please attach the list of similar contracts/projects performed by your company. **The list should be confined only to similar or related supply/services/works described in this RFP document** and presented in the format specified below (please add more rows if not sufficient).

No.	Client Name	Project Description	Completion Date
1.			
2.			
3.			

Failure to provide suitable references may result in the Vendor’s proposal being rejected without further consideration.

**DECLARATION**

We declare that all information on the company is true and correct; and there has been no deliberate suppression of facts, which are required in this form.

Signature \_\_\_\_\_

Name \_\_\_\_\_

Designation \_\_\_\_\_

Mobile Number \_\_\_\_\_

Email Address \_\_\_\_\_

Date \_\_\_\_\_

## 4.0 SPECIFICATION AND FEATURES (HQ)

### 4.1 Network Switches

No	Product	Description	Quantity
<b>L6 Core Switch Rack</b>			
1	AT-x510L-52GT-N1	48-port 10/100/1000T L3 switch with 4x 1/10G SFP/SFP+ uplink ports and a single fixed PSU	2 Units
2	AT-SP10TW3	1m SFP+ "Twinax" direct attach cable	2 Units
3	AT-SPSX	1000BaseSX SFP (550m with 50/125um MMF, 850nm)	2 Units
4	AT-SP10SR	850nm short-haul (300m with MMF)	2 Units
5	Warranty	Hardware warranty for 5 years	1 Lot
<b>L6 Distribution Switch Rack</b>			
1	AT-x510L-52GT-N1	48-port 10/100/1000T L3 switch with 4x 1/10G SFP/SFP+ uplink ports and a single fixed PSU	2 Units
2	AT-SP10TW3	1m SFP+ "Twinax" direct attach cable	2 Units
3	AT-SP10SR	850nm short-haul (300m with MMF)	2 Units
4	Warranty	Hardware warranty for 5 years	1 Lot
<b>L6 Server Room Rack</b>			
1	AT-GS948MX	48-port 10/100/1000T stackable L3 switch with 2 combo ports (10/100/1000T or 100/1000X SFP) and 2 SFP+ stacking/user ports	2 Units
2	AT-SP10TW3	1m SFP+ "Twinax" direct attach cable	2 Units
3	Warranty	Hardware warranty for 5 years	1 Lot
<b>L5 Access Switch Rack</b>			
1	AT-GS948MX	48-port 10/100/1000T stackable L3 switch with 2 combo ports (10/100/1000T or 100/1000X SFP) and 2 SFP+ stacking/user ports	2 Units
2	AT-SP10TW3	1m SFP+ "Twinax" direct attach cable	2 Units
3	AT-SPSX	1000BaseSX SFP (550m with 50/125um MMF, 850nm)	2 Units
4	Warranty	Hardware warranty for 5 years	1 Lot

### 4.2 Firewall

No	Product	Description	Quantity
1	Fortigate 81E	14x GE RJ45 ports (including 1x DMZ port, 1x Mgmt port, 1x HA port, 12 x switch ports), 2x Shared Media pairs (including 2x GE RJ45 ports, 2x SFP slots).128 GB onboard SSD storage. Maximum managed FortiAPs (Total/Tunnel) 32/16..	1 Unit
2	FortiGuard	Unified (UTM) Protection (24x7 FortiCare plus Application Control, IPS, AV, Web Filtering and Antispam, FortiSandbox Cloud)	5 Years
3	Palo Alto Networks PA-220	8 x 1000Base-T - RJ-45 1 x 1000Base-T (management) - RJ-45 1 x console - RJ-45 1 x USB 1 x console. 32GB onbaord SSD storage	1 Unit
4	PA-220 Security Subscriptions	<ul style="list-style-type: none"> <li>Partner enabled premium support</li> <li>Threat prevention subscription</li> <li>PANDB URL filtering subscription</li> <li>WildFire subscription</li> </ul>	5 Years

#### 4.3 Uninterruptable Power Supplies (UPS)

No	Product	Description	Quantity
1	UPS	Eaton 5PX 2200 VA Rack 2U (5PX2200iRT) come with Network card (NETWORK-M2)	1 Unit
2	Extended Battery Module	Eaton 5PX 48 R/T EBM 2U (5PXEBM48RT)	1 Unit
3	UPS	Eaton 5P 1550i VA Rack 1U come with Network card (NETWORK-M2)	4 Units
4	Warranty	Hardware warranty for 5 years	1 Lot

#### 4.4 Wi-Fi Power Injector

No	Product	Description	Quantity
1	Ruckus POE Injector (AP r510)	902-0162-UK00 Spares of Power over Ethernet (PoE) Adapter (10/100/1000 Mbps) with UK power adapter	14 Units

#### 4.5 Professional Services

No	Product	Description	Quantity
1	Professional Services	Supply, Delivery & Commissioning for <b>HQ</b> Switches, Firewalls, Cables, and UPS with a proper project management services as per expected timeframe.	1 Lot
2	In House Training	Transfer of Technology (ToT) Switches, Firewall & UPS	1 Lot

#### 4.6 Maintenance

No	Product	Description	Quantity
1	Five (5) years Support & Maintenance for HQ	<ol style="list-style-type: none"> <li>1. Unlimited Phone &amp; Remote Support.</li> <li>2. 4 hours respond time</li> <li>3. Onsite Support 8x7 next business day (NBD)</li> <li>4. Onsite Preventive Maintenance twice a year.</li> </ol>	1 Lot

## 5 SPECIFICATION AND FEATURES (BRANCHES)

### 5.1 Network Switches

No	Product	Description	Quantity
1	AT-x230-28GT-N1	L3 switch with 24 x 10/100/1000T ports and 4 x 100/1000X SFP ports.	10 Units
2	AT-GS970M/10	L3 edge switch with 8 x 10/100/1000 ports and 2 x 100/1000x SFP	5 Units
3	Warranty	Hardware warranty for 5 years	1 Lot

### 5.2 Professional Services

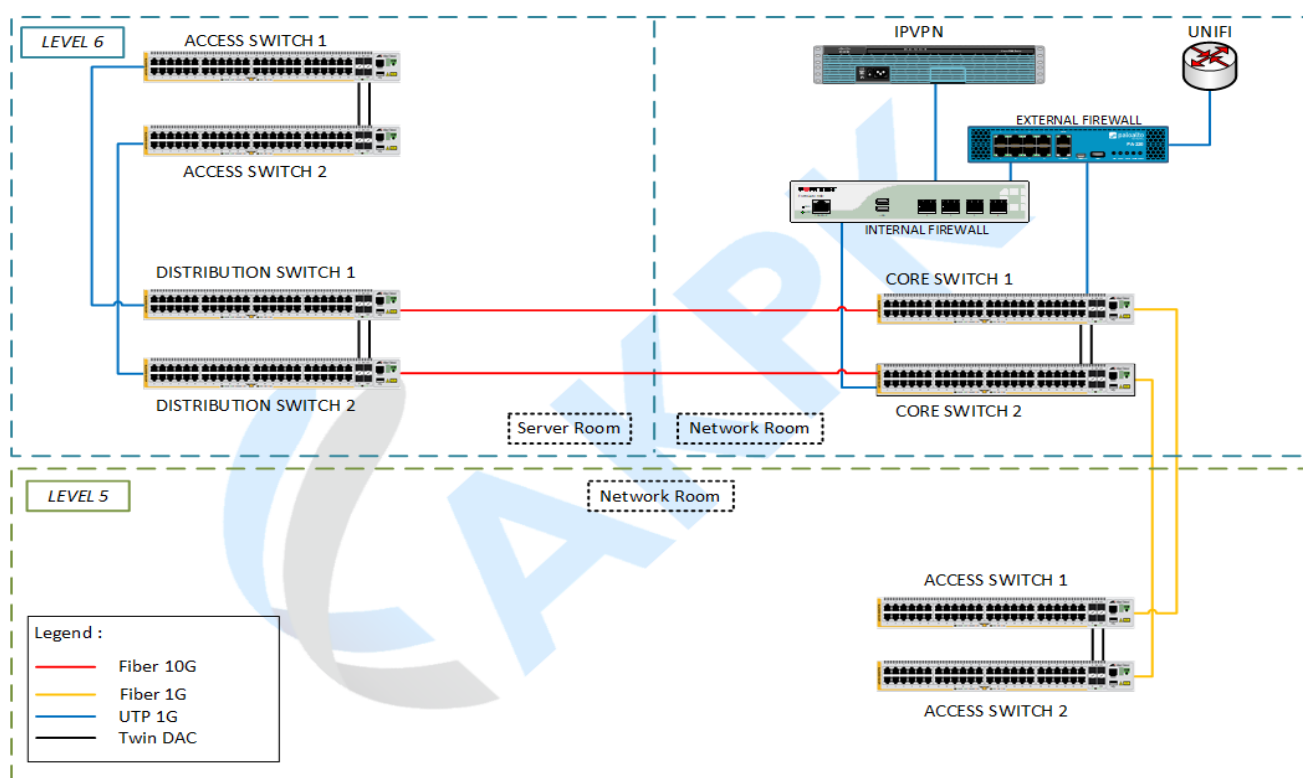
No	Product	Description	Quantity
2	Professional Services	Supply, Delivery & Commissioning for <b>Branches</b> Switches with a proper project management services as per expected timeframe.	1 Lot

### 5.3 Maintenance

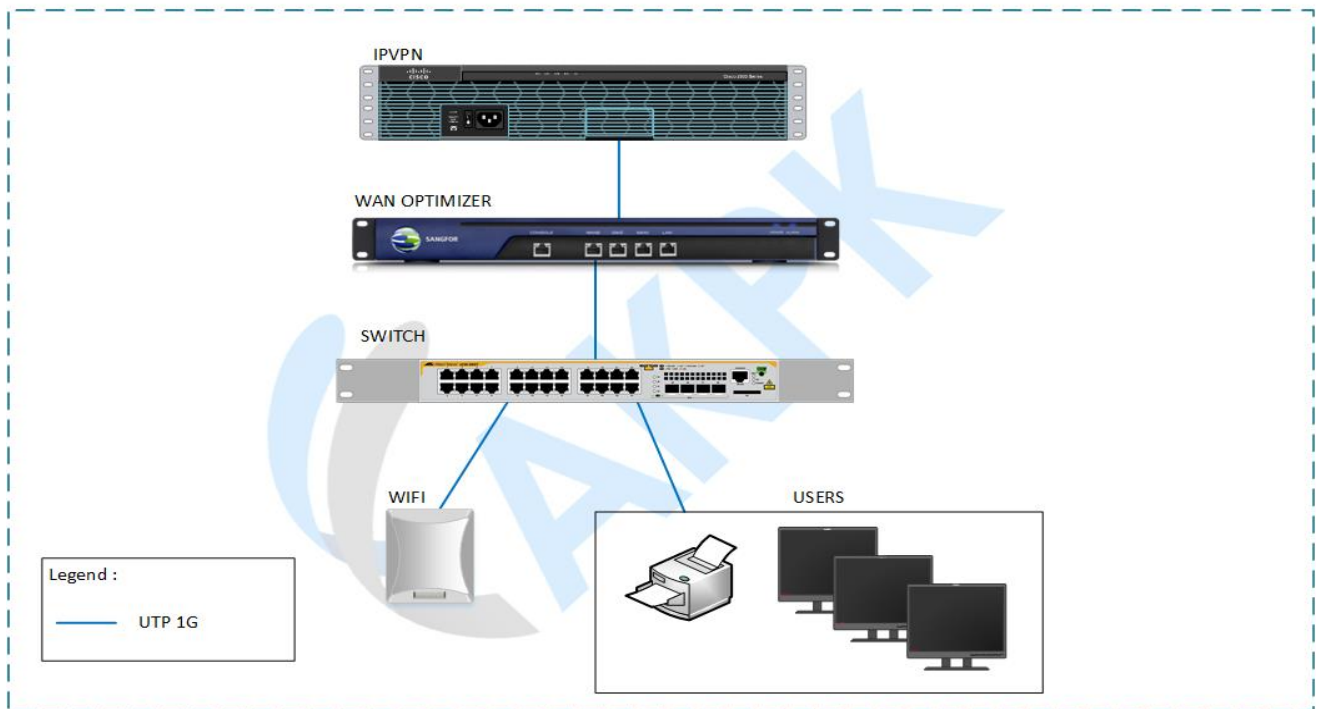
No	Product	Description	Quantity
1	Five (5) years Support & Maintenance for Branches	1. Unlimited Phone & Remote Support. 2. 4 hours respond time 3. Onsite Support 8x7 Next Business Day (NBD) 4. Onsite Preventive Maintenance twice a year.	1 Lot

## 6 AKPK NETWORK DIAGRAM

### 6.1 AKPK HQ Network Diagram



## 6.2 AKPK Branch Network Diagram



## 6.3 PROPOSED PROJECT TIMELINE



## APPENDIX B

## B. COST PROPOSAL

## 1. CHECKLIST

No	Description	Tick (✓)	Envelope
1.	• Official Quotation (must submit this)		<b>Cost Proposal</b>
	• Cost Summary (as per item 2 below)		
2.	• Propose Payment Term		
	• Bank Info		

## 2. COST SUMMARY

No	Description	QTY	Cost per unit (RM)	Tax (RM)	Total Cost (RM)
To supply, deliver and commission :-					
<b>Level 6 Core Switch Rack</b>					
1.	AT-x510L-52GT-N1 • 48-port 10/100/1000T L3 switch with 4x 1/10G SFP/SFP+ uplink ports and a single fixed PSU	2 Units			
2.	AT-SP10TW3 • 1m SFP+ "Twinax" direct attach cable	2 Units			
3.	AT-SP10SR • 850nm short-haul (300m with MMF)	2 Units			
4.	Hardware warranty for 5 years	1 Lot			
<b>Level 6 Distribution Switch Rack</b>					
1.	AT-x510L-52GT-N1 • 48-port 10/100/1000T L3 switch with 4x 1/10G SFP/SFP+ uplink ports and a single fixed PSU	2 Units			
2.	AT-SP10TW3 • 1m SFP+ "Twinax" direct attach cable	2 Units			
3.	AT-SP10SR • 850nm short-haul (300m with MMF)	2 Units			
4.	Hardware warranty for 5 years	1 Lot			
<b>Level 6 Server Room Rack</b>					
1.	AT-GS948MX • 48-port 10/100/1000T stackable L3 switch with 2 combo ports (10/100/1000T or 100/1000X SFP) and 2 SFP+ stacking/user ports	2 Units			
2.	AT-SP10TW3 • 1m SFP+ "Twinax" direct attach cable	2 Units			
3.	Hardware warranty for 5 years	1 Lot			



Level 5 Access Switch Rack					
1.	AT-GS948MX • 48-port 10/100/1000T stackable L3 switch with 2 combo ports (10/100/1000T or 100/1000X SFP) and 2 SFP+ stacking/user ports	2 Units			
2.	AT-SP10TW3 • 1m SFP+ "Twinax" direct attach cable	2 Units			
3.	AT-SPSX • 1000BaseSX SFP (550m with 50/125um MMF, 850nm)	2 Units			
4.	Hardware warranty for 5 years	1 Lot			
Firewall					
1.	Fortigate 81E • 14x GE RJ45 ports (including 1x DMZ port, 1x Mgmt port, 1x HA port, 12 x switch ports), 2x Shared Media pairs (including 2x GE RJ45 ports, 2x SFP slots).128 GB onboard SSD storage. Maximum managed FortiAPs (Total/Tunnel) 32/16..	1 Unit			
2.	FortiGuard • Unified (UTM) Protection (24x7 FortiCare plus Application Control, IPS, AV, Web Filtering and Antispam, FortiSandbox Cloud)	5 Years			
3.	Palo Alto Networks PA-220 • 8x1000BaseT RJ45 1 x 1000BaseT (management)RJ45 1 x console RJ45 1 x USB 1 x console. 32GB onbaord SSD storage	1 Unit			
4.	PA-220 Security Subcriptions • Partner enabled premium support • Threat prevention subscription • PANDB URL filtering subscription • WildFire subscription	5 Years			
Uninterruptable Power Supplies (UPS)					
1.	UPS • Eaton 5PX 2200 VA Rack 2U (5PX2200iRT) come with Network card (NETWORK-M2)	1 Unit			
2.	Extended Battery Module (EBM) • Eaton 5PX 48 R/T EBM 2U (5PXEBM48RT)	1 Unit			
3.	UPS • Eaton 5P 1550i VA Rack 1U come with Network card (NETWORK-M2)	4 Units			
4.	Hardware warranty for 5 years	1 Lot			
Wi-Fi Power Injector					

1.	Ruckus PoE Injector (AP r510) • Spares of Power over Ethernet (PoE) Adapter (10/100/1000 Mbps) with UK power adapter. (902-0162-UK00)	14 Units			
<b>Professional Services</b>					
1.	Professional Services • Supply, Delivery & Commissioning Firewalls, Switches, Cables, UPS and Wi-Fi PoE Injector	1 Lot			
2.	In House Training • Transfer of Technology (ToT) Firewalls, Switches & UPS	1 Lot			
<b>Branch Access Switch</b>					
1.	AT-x230-28GT-N1 • L3 switch with 24 x 10/100/1000T ports and 4 x 100/1000X SFP ports.	10 Units			
2.	AT-GS970M/10 • L3 edge switch with 8 x 10/100/1000 ports and 2 x 100/1000x SFP	5 Units			
3.	Professional Services • Supply, Delivery & Commissioning Switches for branches (Johor Bahru, Melaka, Kuantan, Kuala Terengganu, Kota Bharu, Penang, Alor Setar, Ipoh, Kuching and Kota Kinabalu)	1 Lot			
<b>Total for One-Time Cost</b>					
<b>Maintenance</b>					
Five (5) years Support & Maintenance for HQ & Branches i. Unlimited Phone & Remote Support. ii. 4 hours respond time iii. Onsite Support 8x7 Next Business Day (NBD) iv. Onsite Preventive Maintenance twice a year					
<b>Reccuring Cost Maintenance for 5 Years</b>			<b>Cost per unit (RM)</b>	<b>Tax (RM)</b>	<b>Total Cost (RM)</b>
1.	Cost of Maintenance (Year 1) – Based on preventive maintenance report every half yearly				
2.	Cost of Maintenance (Year 2) Based on preventive maintenance report every half yearly				
3.	Cost of Maintenance (Year 3) Based on preventive maintenance report every half yearly				
4.	Cost of Maintenance (Year 4) Based on preventive maintenance report every half yearly				
5.	Cost of Maintenance (Year 5) Based on preventive maintenance report every half yearly				

<b>Total for Reccuring Cost</b>		
<b>Grand Total (One-Time Cost + Reccuring Cost)</b>		

### 3. PROPOSE PAYMENT TERM

No	Description
1.	<p>Preferred Payment Term (min. 5% for each milestone)</p> <ul style="list-style-type: none"> <li>i. Upon hardware and software delivery : 40%</li> <li>ii. Upon Completion of Installation and Configuration : 20%</li> <li>iii. Upon Completion of Deployment &amp; UAT at HQ : 20%</li> <li>iv. Upon Completion of Deployment &amp; UAT at Branches : 15%</li> <li>v. Upon 3 Month Warranty Period : 5%</li> </ul> <p>(Please state if your payment term is not as per the above preferred term)</p>
	<p>Manner of Payment</p> <ul style="list-style-type: none"> <li>i. Name of Bank :</li> <li>ii. Address of Bank :</li> <li>iii. Account number :</li> <li>iv. Account type : Current / Saving</li> <li>v. Account scheme : Conventional / Islamic</li> </ul>

**APPENDIX C**

**Whistleblower Incident Report Form (WIRF)**

Instruction: All reports should be made using the WIRF

***Reporting Misconduct***

You should share your concerns of misconduct to the Chief Executive Officer (CEO) of AKPK. If it is inappropriate to make the report to the CEO, you can report your concerns to the Chairman of the Board of Directors or Chairman of the Board Audit Committee. Alternatively, you may mail the completed WIRF to the Chairman of the Board of Directors or to the Chairman of the Board Audit Committee.

**Date of Report:** \_\_\_\_\_

**Person reporting the actual or suspected misconduct.**

*(Do not complete this section if you wish this to be an anonymous report)*

Name : \_\_\_\_\_

Email address : \_\_\_\_\_

Telephone number : \_\_\_\_\_

**Person against whom the report of actual or suspected misconduct is being made:**

Name : \_\_\_\_\_

Email address : \_\_\_\_\_

Telephone number : \_\_\_\_\_

***\*Use the back of this form or additional sheets of paper to describe the alleged misconduct. Include specific facts and documentation, if any, as well as the names of any individual at AKPK with whom you have discussed your concerns.***

[END OF THE RFP]