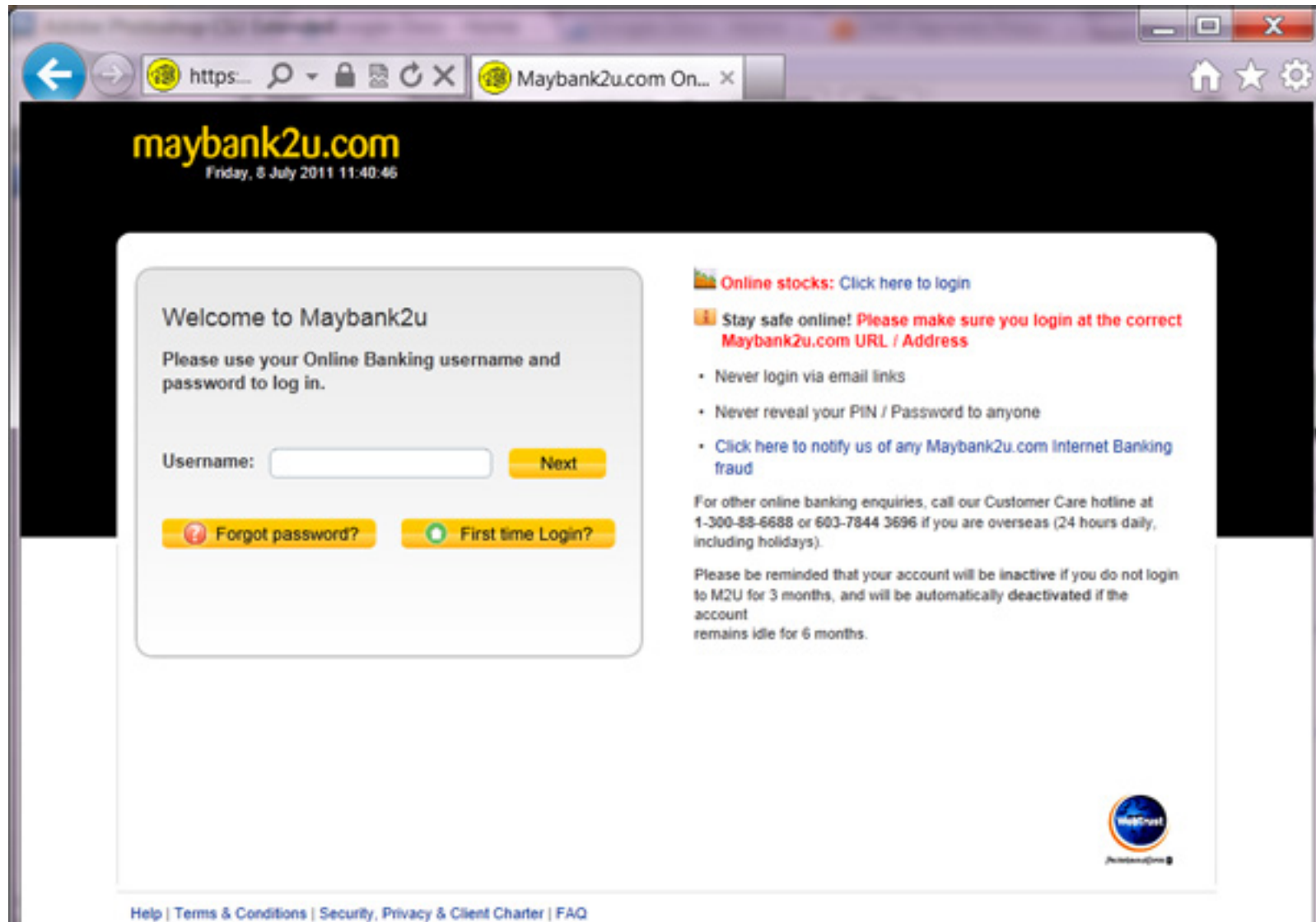




# DMP Payment Procedure

Payment via [Maybank2U.com](http://Maybank2U.com)

# 1. Login to Maybank2u.com



The screenshot shows a web browser window with the address bar displaying "https://www.maybank2u.com". The page title is "Maybank2u.com On...". The browser window includes standard navigation buttons (back, forward, home, star, settings) and window control buttons (minimize, maximize, close).

The main content area features the Maybank2u.com logo in yellow and black, with the text "Friday, 8 July 2011 11:40:46" below it. The page is set against a black background.

The central login area is a white box with a light gray border. It contains the following elements:

- Welcome to Maybank2u**
- Please use your Online Banking username and password to log in.**
- A "Username:" label followed by a text input field and a yellow "Next" button.
- Two buttons: "Forgot password?" (yellow with a red question mark icon) and "First time Login?" (green with a white question mark icon).

To the right of the login box, there is a section titled "Online stocks: Click here to login" with a small icon. Below this is a warning message: "Stay safe online! Please make sure you login at the correct Maybank2u.com URL / Address". This is followed by a bulleted list of security tips:

- Never login via email links
- Never reveal your PIN / Password to anyone
- Click here to notify us of any Maybank2u.com Internet Banking fraud

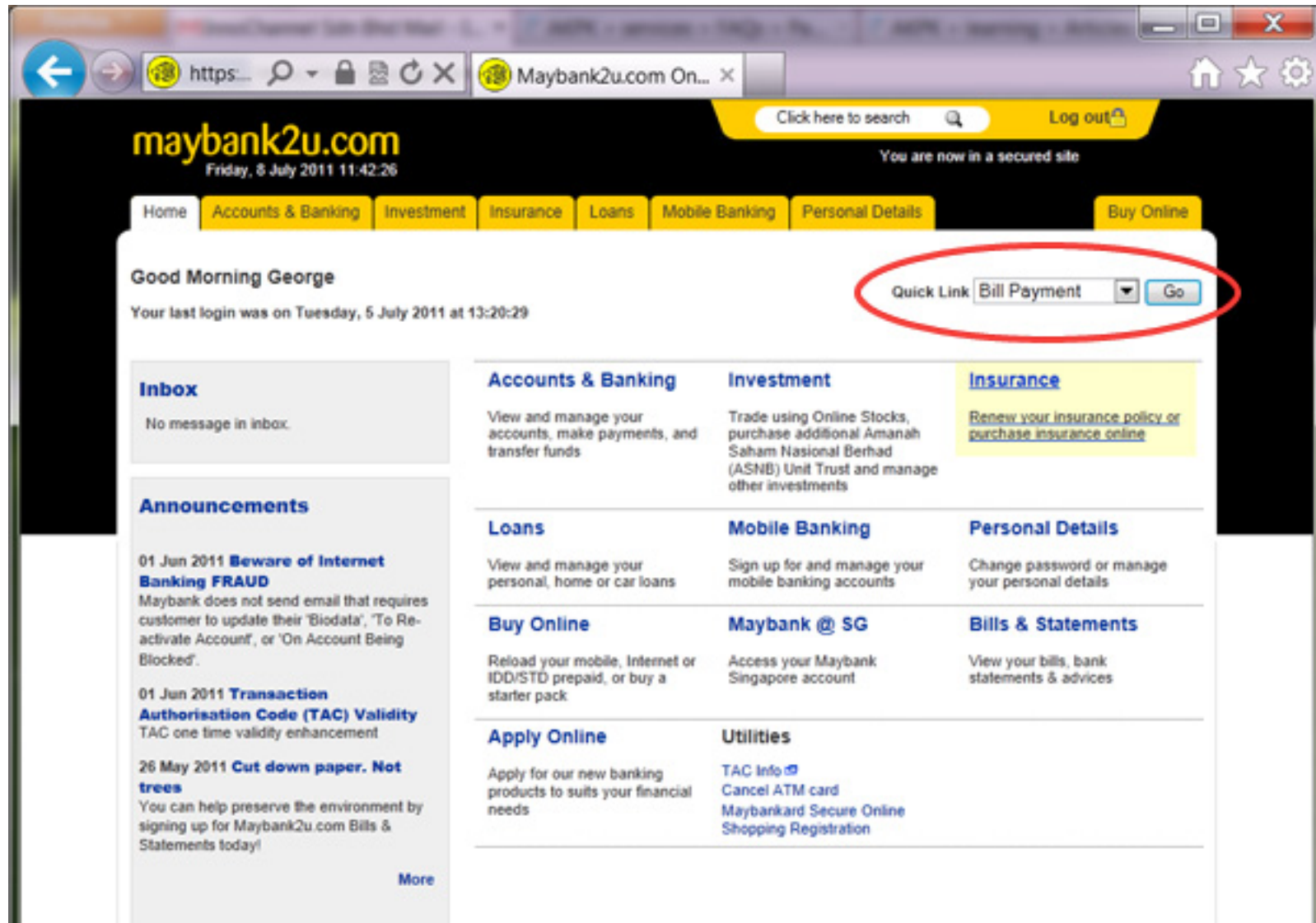
Below the list, there is a paragraph: "For other online banking enquiries, call our Customer Care hotline at 1-300-88-6688 or 603-7844 3696 if you are overseas (24 hours daily, including holidays)."

Another paragraph states: "Please be reminded that your account will be inactive if you do not login to M2U for 3 months, and will be automatically deactivated if the account remains idle for 6 months."

In the bottom right corner of the white box, there is a "WebTrust" logo.

At the very bottom of the page, there is a footer with the text: "Help | Terms & Conditions | Security, Privacy & Client Charter | FAQ".

## 2. Select on 'Bill Payment' and click 'Go'.



The screenshot shows the Maybank2u.com website interface. At the top, there is a navigation bar with a search box and a 'Log out' link. Below this is a main navigation menu with tabs for Home, Accounts & Banking, Investment, Insurance, Loans, Mobile Banking, Personal Details, and Buy Online. The 'Accounts & Banking' tab is currently selected.

The main content area features a personalized greeting: "Good Morning George" and a message stating "Your last login was on Tuesday, 5 July 2011 at 13:20:29". To the right of this greeting, a "Quick Link" dropdown menu is open, showing "Bill Payment" as the selected option. A red circle highlights the "Quick Link" dropdown and the "Go" button next to it.

Below the greeting, there are several sections:

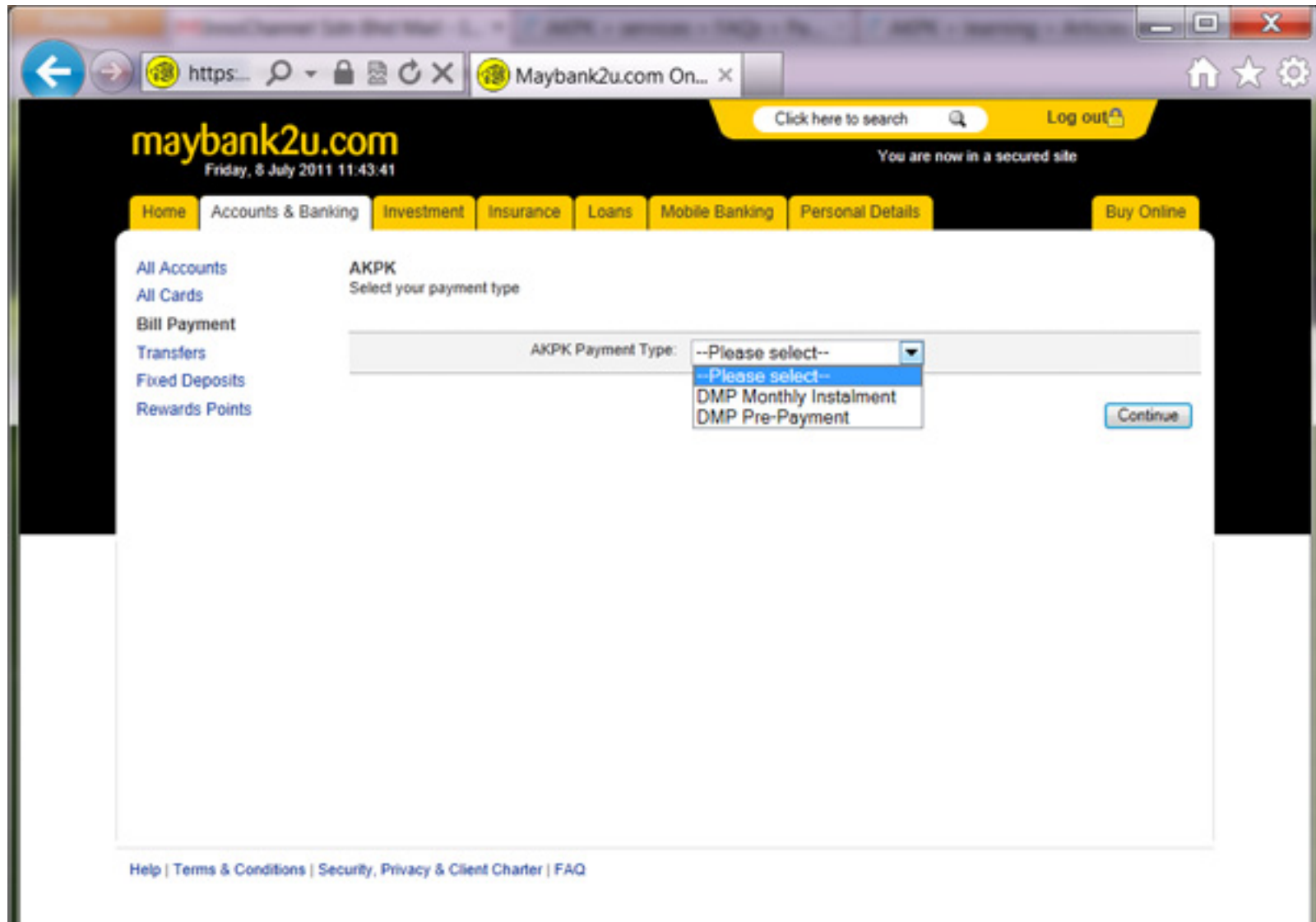
- Inbox:** No message in inbox.
- Announcements:** Three announcements are listed, including "Beware of Internet Banking FRAUD", "Transaction Authorisation Code (TAC) Validity", and "Cut down paper. Not trees".
- Accounts & Banking:** View and manage your accounts, make payments, and transfer funds.
- Investment:** Trade using Online Stocks, purchase additional Amanah Saham Nasional Berhad (ASNB) Unit Trust and manage other investments.
- Insurance:** Renew your insurance policy or purchase insurance online.
- Loans:** View and manage your personal, home or car loans.
- Mobile Banking:** Sign up for and manage your mobile banking accounts.
- Personal Details:** Change password or manage your personal details.
- Buy Online:** Reload your mobile, Internet or IDD/STD prepaid, or buy a starter pack.
- Maybank @ SG:** Access your Maybank Singapore account.
- Bills & Statements:** View your bills, bank statements & advices.
- Apply Online:** Apply for our new banking products to suits your financial needs.
- Utilities:** TAC Info, Cancel ATM card, Maybankard Secure Online, Shopping Registration.

# 3. Click on 'AKPK: Make a DMP Payment'

The screenshot shows the Maybank2u.com website interface. The browser address bar displays 'https://www.maybank2u.com'. The website header includes the logo 'maybank2u.com', the date 'Friday, 8 July 2011 11:43:16', and a 'Log out' button. A navigation menu contains links for Home, Accounts & Banking, Investment, Insurance, Loans, Mobile Banking, Personal Details, and Buy Online. A left sidebar lists 'All Accounts', 'All Cards', 'Bill Payment', 'Transfers', 'Fixed Deposits', and 'Rewards Points'. The main content area is titled 'Payments' and includes a sub-header 'Make a bill or income tax payment and manage your payment preferences'. Below this, there are several payment options arranged in a grid. The option 'Make a payment to Agensi Kaunseling Dan Pengurusan Kredit (AKPK)' is circled in red. Other options include 'Make a one-off payment', 'Make a payment to a favourite payee', 'Make a credit card payment', 'Make an income tax payment', 'Make a charge card payment', 'Payment Discrepancy', 'Review payment history & future payments', 'Review recurring payment history & future recurring payment', 'Manage my favourite payees', 'Manage non-Maybank credit cards', 'View past payments', 'View past recurring payment', 'Add favourite payee', 'Delete favourite payee', 'Manage future payments', 'Manage future recurring payment', 'Payment limit maintenance', and 'Manage the payment limit for your favourite payees'.

| Payments<br>Make a bill or income tax payment and manage your payment preferences                              |   |   |  |
|--|---|---|--|
| <b>Make a one-off payment</b><br>Select from almost 600 payee corporations available                           | <b>Make a payment to a favourite payee</b><br>Pay a corporation you've marked as a favourite payee                            | <b>Make a credit card payment</b><br>Pay your Maybankard credit card bill   | <b>Make an income tax payment</b><br>Pay your income tax to LHDN                           |
| <b>Make a payment to Agensi Kaunseling Dan Pengurusan Kredit (AKPK)</b><br>Make DMP Payment and DMP Prepayment | <b>Make a charge card payment</b><br>Pay your American Express charge card bills  | <b>Payment Discrepancy</b><br>Make a report on payment discrepancy          |  |
| Review payment history & future payments<br>View past payments<br>Manage future payments                       | Review recurring payment history & future recurring payment<br>View past recurring payment<br>Manage future recurring payment | Manage my favourite payees<br>Add favourite payee<br>Delete favourite payee | Manage non-Maybank credit cards<br>Add or remove other credit cards to pay your bills with |
| Payment limit maintenance<br>Manage the payment limit for your favourite payees                                |   |   |  |

4. Click on 'AKPK Payment Type' and select 'DMP Monthly Instalment'. Then click 'Continue'. **(Please go to slide 10 for Prepayment)**



5. Request for TAC number. Select the account you wish to perform your 'DMP Monthly Installment'. Key in your IC no, Mobile Number and the amount you would like to pay. Click 'Continue'.

The screenshot shows a web browser window with the URL <https://www.maybank2u.com>. The page title is "DMP Monthly Instalment - Step 1 of 3". The main heading is "DMP Monthly Instalment - Step 1 of 3" with the subtext "To make a AKPK payment, enter the details below". The form contains the following fields:

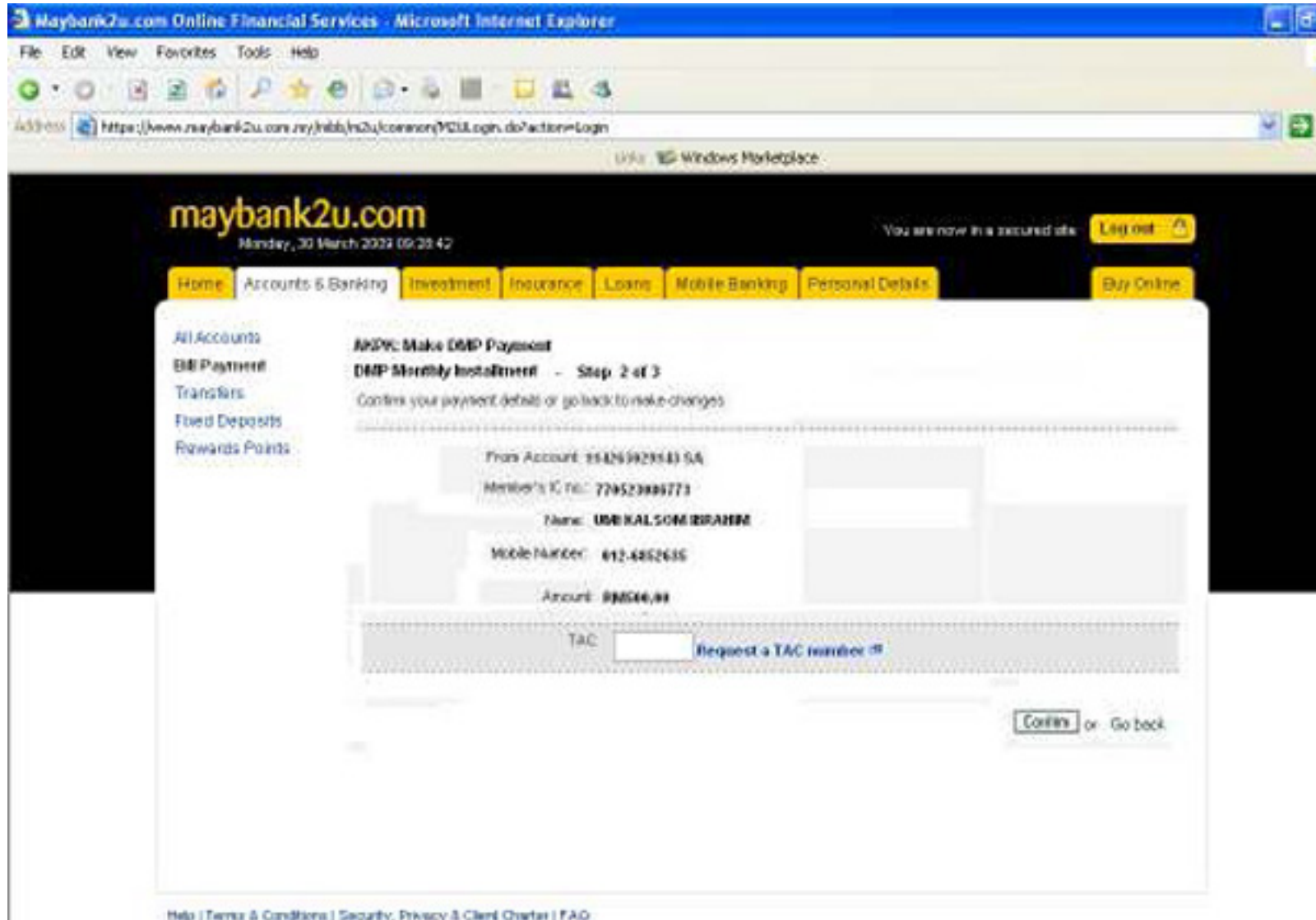
- From Account: 162179583428 WSA
- Member's IC Number:
- Mobile Number:  -
- Amount:

At the bottom right of the form, there are two buttons: "Continue" and "Go back".

The website header includes the Maybank2u.com logo, the date "Friday, 8 July 2011 11:43:54", and a navigation menu with items: Home, Accounts & Banking, Investment, Insurance, Loans, Mobile Banking, Personal Details, and Buy Online. There is also a search bar and a "Log out" link.

At the bottom of the page, there is a footer with links: Help | Terms & Conditions | Security, Privacy & Client Charter | FAQ.

6. Key in TAC number and click 'Confirm' to complete your transaction.



# 7. Payment Status Page will appear. Click 'Print Receipt' for your future reference

The screenshot shows a Microsoft Internet Explorer browser window displaying the Maybank2u.com website. The page title is "Maybank2u.com Online Financial Services - Microsoft Internet Explorer". The address bar shows the URL: "https://www.maybank2u.com.my/hibb/hs2u/connor/YCULogin.do?actor=Login". The website header includes the Maybank2u.com logo, the date and time "Monday, 30 March 2022 09:29:42", and a "Log out" button. The navigation menu includes "Home", "Accounts & Banking", "Investment", "Insurance", "Loans", "Mobile Banking", "Personal Details", and "Buy Online".

The main content area displays a confirmation message for a DMP payment. The title is "APP9: Make DMP Payment" and "DMP Monthly Installment - Step 3 of 3". The status is "Confirmation status". The payment details are as follows:

| From Account:                   | Status:                       |
|---------------------------------|-------------------------------|
| 114263829143 SA                 | Successful                    |
| Name: <b>UNI KALSON IBRAHIM</b> | Reference number: 1392294322  |
| Merchant ID no: 376623884373    | Transaction date: 26 Mar 2022 |
| Mobile Number: 612-4452635      | Transaction time: 11:29:12    |
| Amount: <b>288566.00</b>        |                               |

At the bottom of the confirmation area, there are two buttons: "Print receipt" and "Make another payment".

The footer of the page contains the text: "Help | Terms & Conditions | Security, Privacy & Client Charter | FAQ".

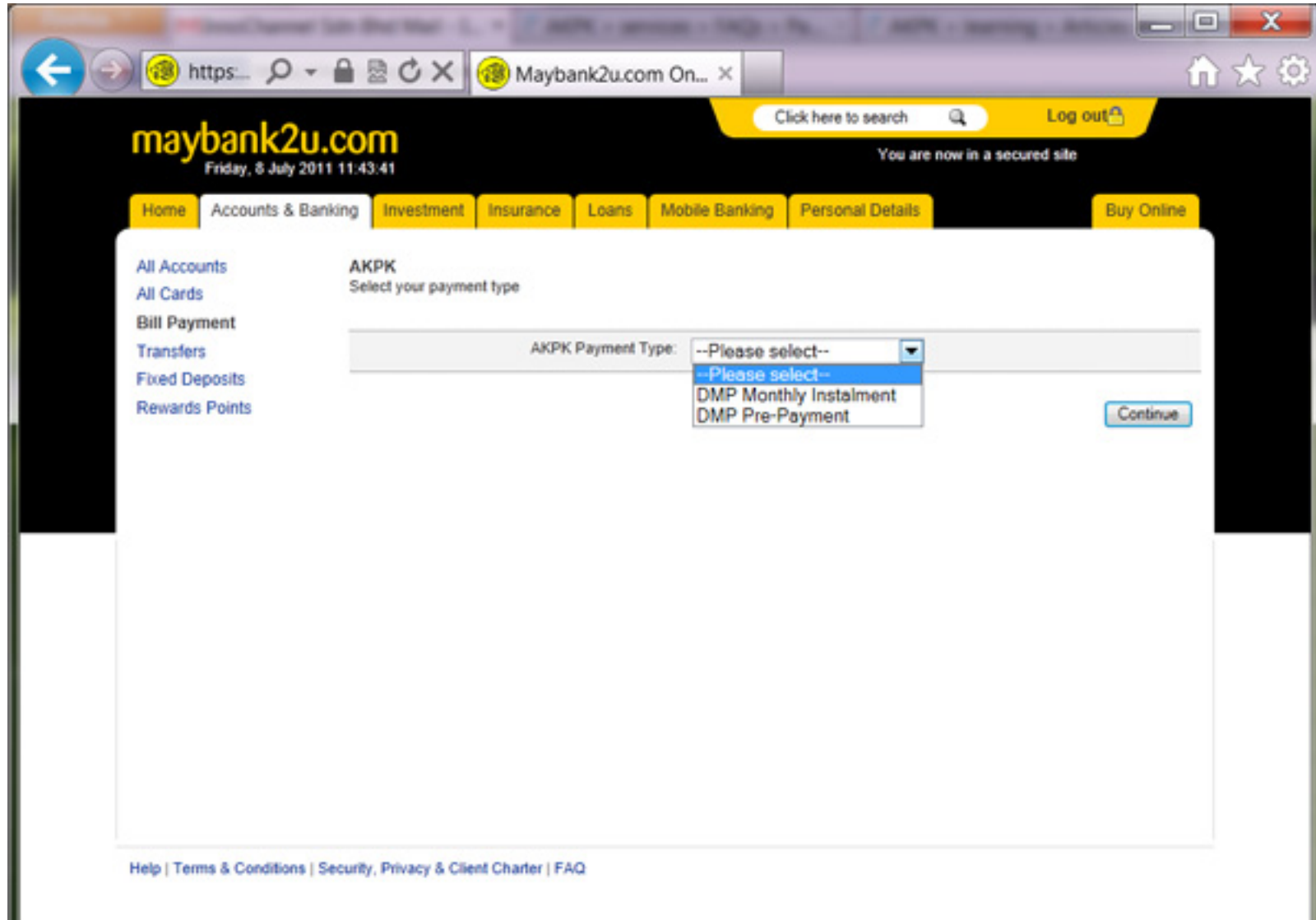


# 8. Keep the copy of your receipt for your future reference



# Make DMP Prepayment:

1. Follow Step 1-3 in previous slides. Click on 'AKPK Payment Type' and select 'DMP Pre-Payment'. Click 'Continue'.



2. Request for TAC number. Select the account you wish to perform your 'DMP Pre-Payment'. Key in your AKPK Reference Number, IC no, Mobile Number and the amount you would like to pay. Click 'Continue'

The screenshot shows a web browser window with the URL <https://www.maybank2u.com.my/hibb/ks2u/loanmgr/PCULLogin.do?action=Login>. The page title is "Maybank2u.com Online Financial Services - Microsoft Internet Explorer". The main content area displays the "maybank2u.com" logo and the date "Monday, 30 March 2022 09:29:42". A navigation menu includes "Home", "Accounts & Banking", "Investment", "Insurance", "Loans", "Mobile Banking", "Personal Details", and "Buy Online". A "Log out" button is visible in the top right corner.

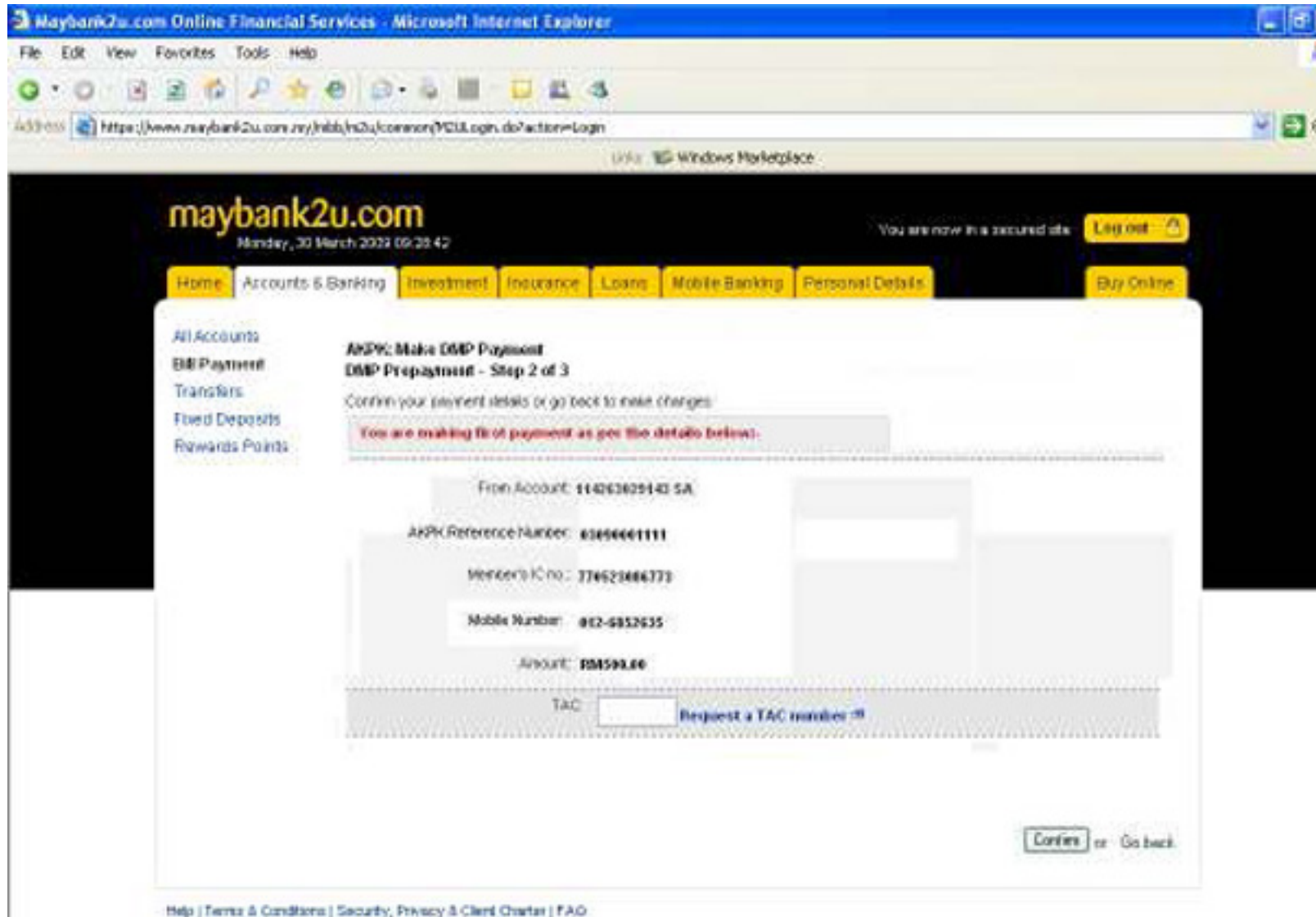
The main content area is titled "AKPK: Make DMP Payment" and "DMP Prepayment - Step 2 of 3". It contains the following text: "Confirm your payment details or go back to make changes." and "You are making first payment as per the details below:". Below this, the following details are displayed:

- From Account: 114263829143 SA
- AKPK Reference Number: 83864441111
- Member's IC no.: 374623444373
- Mobile Number: 012-6852635
- Amount: RM599.00

At the bottom of the form, there is a "TAC" field with a "Request a TAC number" link. A "Confirm" button and a "Go back" link are located at the bottom right of the form.

At the bottom of the page, there is a footer with links: "Help | Terms & Conditions | Security, Privacy & Client Charter | FAQ".

### 3. Key in TAC number and click 'Confirm' to complete your transaction



# 4. Payment Status Page will appear. Click 'Print Receipt' for your future reference

The screenshot shows a web browser window with the address bar displaying <https://www.maybank2u.com.my/hibb/h2u/connony/UCILLogin.do?action=Login>. The page header includes the Maybank2u.com logo, the date and time (Monday, 30 March 2022 09:28:42), and a "Log out" button. A navigation menu contains links for Home, Accounts & Banking, Investment, Insurance, Loans, Mobile Banking, Personal Details, and Buy Online. A sidebar on the left lists "All Accounts", "Bill Payment", "Transfers", "Fixed Deposits", and "Rewards Points". The main content area displays a confirmation message for an ANPK DMP payment. The message includes the following details:

| ANPK: Make DMP Payment<br>DMP Prepayment - Step 3 of 3<br>Confirmation status |                               |
|---|-------------------------------|
| From Account: 054263929143 SA   | Status: <b>Successful</b>     |
| ANPK Reference Number: 02000000000  | Reference number: 1180264022  |
| Member's IC no: 770523006773  | Transaction date: 25 Mar 2022 |
| Mobile Number: 912-8852635  | Transaction desc: 1180264022  |
| Amount: RM500.00  |                               |

At the bottom of the confirmation area, there are two buttons: "Print receipt" and "Make another payment".

At the bottom of the page, there is a footer with links for "Help | Terms & Conditions | Security, Privacy & Client Charter | FAQ".

# 5. Keep the copy of your receipt for your future reference

